

On December 13, 2013, Cleveland Clinic's electronic medical record software provider, Epic Systems®, is discontinuing the MyPractice Remote service. As a result of this change, we are switching all of our regional hospital colleagues to Cleveland Clinic's DrConnect service, a complimentary online tool that enables you to access, in real-time, the entire electronic medical record of the patients you admit to any Cleveland Clinic facility.

1. How do I register for DrConnect?

To use DrConnect, you must register your practice online:

- a. Log on to the DrConnect website at <http://drconnect.clevelandclinic.org>.
- b. Click the **Not Registered? Button**.
- c. Select the button stating that you are the **Principal Owner** of the physician practice.
- d. Complete the required online registration forms.

Once you have completed the online registration, you will receive an email with an official welcome letter with your new Account ID. To log in, you will use the same username and password you have used with the MyPractice Remote Service.

You may identify office personnel to receive proxy security rights that enable the selected staff to access the patient's electronic medical record within your established DrConnect account. In order to do this, please give the identified staff the Account ID from your official welcome letter and have them log on to the DrConnect website and complete the online registration.

If you would like more detailed instructions on registering for DrConnect, please view the DrConnect Online Registration Tutorial [\[add link when available\]](#).

2. Will DrConnect have the same look and feel as MyPractice Remote?

Yes, your patient list in DrConnect will look just like your patient list in MyPractice Remote, and the navigation of patient charts and records will be the same.

3. When does DrConnect become the exclusive online tool for viewing my patient list?

On December 9, 2013, DrConnect will officially become the exclusive online tool for viewing patient records. On this date, our regional hospital colleagues will be able to view the electronic medical records of their entire patient population in DrConnect, including patient lists and reports. The patient list will only include newly added patient information from the electronic medical record. MyPractice Remote will be available for historical patient information until December 13, 2013.

4. Can I log in to DrConnect now?

October 21, 2013 is the first day our regional hospital colleagues will be able to log in to DrConnect. However, your inpatient list will not be available for viewing until December 9.

5. Will I still have token access?

Yes. This transition to DrConnect will not replace the use of your hard token. You will securely log in to DrConnect using the same username and password that you currently use to access MyPractice Remote.